Ex. '5'

Account Number: 351-7 Payment Date: 02/01/14 Payment Amount: \$721.99 Statement Date: 01/17/14 How to reach us www.citlmortgage.com

Bankruptcy Service Center: 1-866-613-5636* Please reference your account number 0577014851 when calling. *Cells are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal	\$141.45
Interest	\$409.48
Escrow	\$171.06
Total Payment Amount	\$721.99

WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

Type of Mortgage FIXED RATE LOAN Outstanding Principal Balance \$102,380.34 Interest Rate 5.00000%

Important Messages

As a convenience for accounts serviced in our Bankruptcy Department, the amount listed above represents only the payment amount for the following month. There may be other payment amounts or charges that are not listed above. Those amounts may be included in your Chapter 13 Plan, if applicable.

If you do not wish to receive future informational notices please contact the Bankruptcy Service Center.

CITIMORTGAGE RESERVES THE RIGHT TO SUPPRESS ACCESS TO THE MORTGAGE WEBSITE.

Due to year-end processing, payments received between 10 p.m. and Midnight ET on December 31, 2013, are posted in January 2014, but credited for December 31, 2013.

A tax and interest statement for 2013 income tax purposes is either enclosed with this monthly statement or will be mailed separately by January 31,2014. To protect your identity, your full social security number will not be printed on the document but will be used in IRS reporting.

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES. CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

351-7

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal, Once paid, additional

Account Number:

funds cannot be returned.

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

Additional Principal: Additional Escrow: Additional Late Charges: Additional Monthly Payment **Total Amount** Enclosed

\$721.99

Include account number on check. Make payable to CitiMortgage, Inc.

CITIMORTGAGE, INC. PO BOX 689196 DES MOINES IA 50368-9196 լոկիհվրեմ(Միկիլ|Ար|եվորովՈՑգեպեկնը[եւ|Մ||_Մել

Total Amount by 02/01/14:

J1101931 DTF 00008856

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CITI 4815 0299

REPRESENTATION OF PRINTED DOCUMENT

Circle one:	Plinese dribit my Cherking Aucount (Attach a verded ribeck) Please debit my Savivics Account (Attach a deposit stip)	Please complete, sign and return this form slong with a voided check, or deposit slip to:
Financial institu	shork Account # to be debited	CitiMortgage, Inc. PO Box 6279 Sjoux Falls, SD 57117-6279
Financial instit	akon Adriness	
Signature of Fi	nancial Institution Account Hoteler	Control of the control of the College of the Colleg
Date		 By signing above you are authorizing CritMongage, Inc. to automatically debit your account designated above for the amount of your total monthly
Mortgage Acco You may encor	e to have your payment deducted on your dise date or up to 15 days	 mortgage payment. You understand that the debit amount may vary due to changes in your monthly payment to g. fees, escrow change, adjustable rate.
after the payou		mortgage) CiliMortgage with provide you with written notice at least 10 days.
	i Due Dale: 100y 2day 3dity 4day 5day 6day 7day 8day <u>y Fee</u> (Circlei 9day 10day 11day 12day 13day 14day 15day	prior to any change in the debit amount. Citillfortgage is authorized to debit your account until they receive a written letter, signed by you. 4 days prior to
Additional Prin	opat Per Meoth (Optonal) 5	the cancellation date. CitiMortgage can cancel the Agreement at its option or if 2 or more bank returns are received in 6 months. The monthly automatic.
	YOW Per Money (Opining) S	debit will continue if you refinance with your existing Chibank lender unless you notify us to discontinue the service

Please by sure to write your Mortgage Account Number on vour correspondence

Customer Service 1-800-283-7918* Monday-Friday TEXP a.m.-1200 Michight E.L. Saturday

Sunday

Collections

1-800-723-7905*

Monday-Triday

Satinthly Similar

TTY Services:

800 am - 8.00 pm [1

Dial 78 from the U.S.

Bral 1-966-280-2050

from Fuerte form

8.00 am - 8.00 p.m. LI

10.00 am 10:00 pm ff

8:00 5m -12:00 MidmiNELT

3

Regular Payments

Citiblortoage Inc. PG Bas 489196 Les Moines, 15 50/668-419/5

CrtiMortgage, for PU Box 6213

Air Express Payments CitiMortgage, Inc. 4740 121st St

Air Express

PO Box 3855

1-865-844-219B*

Correspondence

CitiMortgage, Inc.

Urbandale, IA 50323-2402

CultiMoirtgame, Inc. PG Box 23689 Rochester, NY 14692

Property Insurance

Tax Bills

14700- Citizenp Drive, MC 0251 Gageratown, MD-20742 Insurance Claim Center CHAMPIGME, INC.

Springfield ON 45501-8859

Correspondence CitiMortgage Inc PO Box 7705 Sprangfield, QTL (550) 1-300-442-8774

Signs Fulls, SD S7R7-5243

CHIMOTTODGE Inc. Attra Customer Research Team PO Box 10002 Hagerstown, MD 20147-0002

Please visit Mortgage Options: Call 1-800-MORTGAGE* (667-8424) or visit and to learn more about Citibans mortgage products. We're here to help onu lind the hest mortgage solution

amount outstanding.

If You Are Experiencing Financial Difficulty: HUL-approved housing consering agencies are avaliable to provide you with the information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sth/hcc/hcs.cfm

for details.

for all of your relinancing or new frome town needs

Automated Service: You may access account information by calling

800-283-7918". This automated system is available 24 hours a day, affering convenience uniside normal trusiness hours to request abcoments.

miliate transactions, or request a payoff statement showing the tulat

in accordance with federal law, Citiblor(gage has designated the tollowing

address where you can send a written request for information, a written

notice of error, or a qualified written request:

5/2013 Clitifion floade, Inc., Flood Rate Harme Equity Lineas and Home Equity Lineas of Credit are made available through Critinans. 10A Linual Novised Tender City City Software. Not Design and City and air D-sque are registered service ments of Originouplais. Haits are randomly incombraed and recorded to ensure quality service

Flease provide your new information here. If you provide your email address, we may use if to contact you about your secount or to sonbs.

you information about products and services you might find useful.

By providing your cell phone number, you agree that we may contact you at this number. You also agree to receive calls and messages, such as pre-recorded messages, calls and messages from automated dialing systems, or text messages. Normal cell phone charges may apply.

When you provide a check, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If we use your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Payment information to help you manage your mortgage:

- E-Z Pay: Sign up to have your monthly mortgage payment automatically withdrawn from your bank account at www.citimortgage.com
- Phone Payments: Call 1-800-283-7918* to make an immediate payment using your checking account. For greater convenience, phone payments can be made through our automated system. A nominal fee may apply.

8 610 210

REPRESENTATION OF PRINTED DOCUMENT

Page 2 of 3

IMPORTANT TAX RETURN INFORMATION BELOW

Account Number(s):

B51

Property Address: 9500 ASPEN GLOW DR. LAS VEGAS NV 89134

and a					
	COD	DECT	FD (I		16-4
-	LUNC	PER LUI	F 24 14	COBC	REGI

RECIPIENT'S/LENDER'S name, street state, country, ZIP or foreign postatio CITIMORTGAGE, INC. PO BOX 6243 SIQUX FALLS SD 57117-6; CUSTOMER SERVICE: 1-8	243	* Caution: The amount shown may not be fully deductible by you. Limits do be cost and value of the secured property may apply. Also, you may only deduct interest to the extent it was incomed by you actually paid by you and not neimbursed by another person.	2013	Mortgage Interest Statement
RECIPIENT'S lederal identificationnes. 13-3222578	PAYER'S social security number XXX-XX	1 Martgage interest received to	om payer(s)/borrower(s)* 27.10	Copy B For Payer/Borrower
PAYER'S/BORROWER'S Namb WILLIAM R SCHULTE MELANI SCHULTE		2 Points paid on purchase of p \$	rincipal residence	The information in boxes 1. 2. 1 and 4 is important (as- information and it being lumished to the Internal Rawings Service. If you are required to tile a return, a
Street address (including apt, np.) 7201 W LAKE MEAD BLVD STESSO City or lowe, province or state, equatry, and ZIP or foreign postal code LAS VEGAS, NV 89128-8364	Refund of overpaid interest		regured to the a return, a insigning repeated you of this sanction may be imposed to you'll the RS determines that an underpoyment of lat retailts because you overstated a deduction for this mortisage interest or far	
	Mortgage insurance premiums			
Account number (see instructions) 51		5 5		these points of because you did not report this refund of interest on your return.

Form 1098

(keep for your records)

www.irs.gov/tormi09B

Department of the Treasury - Internal Revenue Service

IMPORTANT MESSAGES

This 2013 Form 1098 contains information that will be reported to the internal Revenue Service. Principal Balance and Real Estate Tax amounts are for informational purposes only. Refer to the back of this statement for other important messages and instructions. Please consult with your tax advisor or the internal Revenue Service for any tax related questions.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION.

CITIMORTGAGE, INC. PO BOX 6243 SIOUX FALLS SD 57117-6243

CitiMortgage, Inc.
For Information Call: 1-800-283-7918**
Customer Service Hours:
 Monday - Friday 7:00 AM - 12:00 MIDNIGHT ET
 Saturday 8:00 AM - 8:00 PM ET
 Sunday 10:00 AM - 10:00 PM ET

TTY Services: Dial 711 from the US;
 Dial 1-866-280-2050 from Puerto Rico
Or visit our Website at WWW.GITIMORTGAGE.COM

WILLIAM R SCHULTE MELANI SCHÜLTE 7201 W LAKE MEAD BLVD STE550 LAS VEGAS NV 89128-8364



REPRESENTATION OF PRINTED DOCUMENT

Instructions for Payer/Borrower

A person (including a financial institution, a governmental unit, and a cooperative housing corporation) who is engaged in a trade or business and, in the course of such trade or husiness, received from you at least \$600 of mortgage interest discluding certain points) on any one mortgage in the calendar year must furnish this statement to you.

If you received this statement as the payer of record on a mortgage on which there are other borrowers, furnish each of the other borrowers with information about the proper distribution of amounts reported on this form, Each borrower is entitled to deduct only the amount he or she paid and points paid by the seller that represent his or her share of the amount allowable as a deduction. Each borrower may have to include in income a share of any amount reported in Dox 3.

If your mortgage payments were subsidized by a government agency, you may not be able to deduct the amount of the subsidy. See the instructions for Form 10.40. Schedule A. C. or E for how to report the mortgage interest. Also, for more information, see Pub. 936 and Pub. 535.

Payer's/Borrower's identification number. For your protection, this form may show only the last four digits of your social security number (SSN), individual taxpayer identification number (ITIN), or adopt on taxpayer identification number (ATIN). However, the issuer has reported your complete identification number to the IRS, and, where applicable, to state analytic local governments.

Account number. May show an account or other unique number the lender has assigned to distinguish your account.

Box 1. Shows the mortgage interest received by the recipient/ lender during the year. This amount includes interest on any obligation secured by real property, including a home equity, line of credit, or credit card loan. This amount does not include points, government subsidy payments, or seller payments on a "buy down" mortgage. Such amounts are deductible by you only in certain circumstances. Caution: If you prepaid interest in 2013 that accrued in full by January 15, 2014, this prepaid interest may be included in box 1. However, you cannot deduct the prepaid amount in 2013 even though if may be included in box 1. If you hold a mortgage credit certificate and can claim the mortgage interest credit, see Form 8396. If the interest was paid on a mortgage, home equity, line of credit, or credit card loan secured by your personal residence, you may be subject to a deduction limitation.

8ox 2. Not all points are reportable to you. Box 2 shows points you or the seller paid this year for the purchase of your principal residence that are required to be reported to you. Senerally, these points are fully deductible in the year paid, but you must subtract seller-paid points from the basis of your residence. Other points not reported in box 2 may also be deductible. See Pub. 936 to figure the amount you can deduct.

Box 3. Do not deduct this amount. It is a retund (or credit) for overpayments) of interest you made in a prior year or years. If you itemized deductions in the years,) you paid the interest, you may have to include part or all of the box 3 amount on the "Other income" line of your 2013 Farm 1040. No adjustment to your prior years) tax returns; is necessary. For more information, see Pub. 936 and Itemized Deduction Recoveries in Pub. 525.

Box 4. Shows mortgage insurance premiums which may qualify to be treated as deductible mortgage interest. See the Sciedule A (Form 1040) instructions.

Box 5. The interest recipient may use this box to give you other information, such as the address of the property that secures the debt, real estate taxes, or insurance paid from escrow.

Future developments. For the latest information about developments related to Form 1098 and its instructions, such as legislation enacted after they were published, go to www.rs.gov/formIC98.

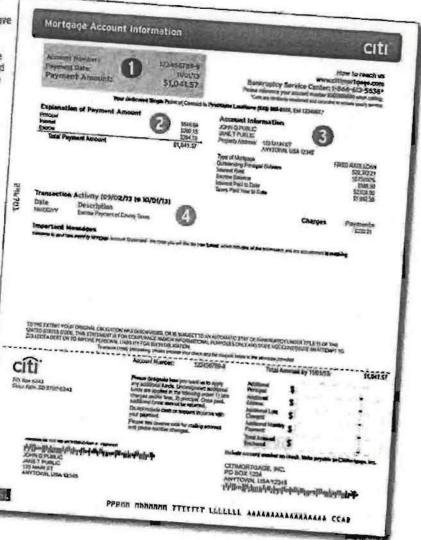
¹ Calls are randomly monitored and recorded to ensure quality vervice.

"How to Read" your informational notice

- Account Payment Summary Account Number: This is your personal account number that identifies your loan. Remember to keep it confidential, it enables us to answer your questions quickly, Payment Date: The date associated with your account for any voluntary payment. Payment Amount: The voluntary monthly payment that includes principal, interest, escrow and fees, as applicable.
- Expranation of Payment Amount Contains a summary of the voluntary payment amount including principal, interest, escrow and fees, as applicable.
- Account Information Property Address: Where your mortgaged property is located. Type of Mortgage: Type of Joan you have, such as adjustable or fixed rate. Outstanding Principal Balance: The amount of principal remaining on your loan through the Informational notice date. This is not a payoff amount. Interest Rate: The rate you are paying as of the Informational notice date. Escrow Balance: The amount

escrow backers, the almost of funds currently held in your escrow account, if applicable. Interest Paid Year to Date: The amount of interest you have paid as of the informational notice date, if applicable. Taxes Paid Year to Date: The amount of taxes you have paid as of the informational notice date, if applicable.

Transaction Activity –
The date, description, and amount of any Escrow charges and credits that have occurred on your account as of your last informational notice. If applicable.





Frequently Asked Questions

Why did my informational notice format change?

We adjusted the format of the informational notice to group certain information together, in certain locations, on the notice. We have created this guide to walk you through those format adjustments so that you can more easily understand your new informational notice.

Will all of the items on this guide appear on my mortgage account informational notice?

Not necessarily. Only those Items that are applicable to your loan will appear on your informational notice.

Can I stop receiving these informational notices in the mail?

Yes. You can call the Bankruptcy Service Center at 1-866-613-5636* to opt out of receiving informational notices.

Does "Outstanding Principal Balance" listed under "Account Information" reflect the amount I would have to send to pay my loan in full?

Likely no. "Outstanding Principal Balance" reflects only the principal balance remaining on your account. You will need to call 1-866-613-5636* to request a payoff statement showing the total amount needed to pay your loan in full.

^{*}Calls are randomly monitored and recorded to ensure quality service. TTY Services available: Dial 711 from the United States; Dial 1-866-280-2050 from Puerto Rico.



Case 09-29123-mkn Doc 1283-5 CittMortgage, Inc. PO Box 6243 Sioux Falls, SD 57117-6243

Important Loan Mortgag

:02:01 Page 8 of 18
Mortgage Account Number

Page 1 of 1

05/08/2014

COOCCOS BB (OZ 188 CTPO) OZD ANT 4:10



WILLIAM R SCHULTE MELANI SCHULTE 7201 W LAKE MEAD BLVD STESSO LAS VEGAS NV 89128-8364

Déar CitiMortgage Client(s):

Why we're writing to you

We are writing to inform you we have received your recent correspondence. We appreciate your taking the time to write us, and the opportunity to service your mortgage needs. Your letter will be reviewed and processed timely.

How to contact us

To contact us visit our website at www.citimortgage.com or access our Automated Account Information Line, which is available 24 hours a day at 1-800-283-7918*. Representatives are available Monday through Friday from 8:00 a.m. to 10:00 p.m., ET, and Saturday from 8:00 a.m. to 6:00 p.m., ET. To access TTY services, dial 711 from the United States or dial 1-866-280-2050 from Puerto Rico. When you contact us, refer to your mortgage account number, 0577014851.

We appreciate your business and look forward to continuing to serve you in the future.

Sincerely,

Customer Service Department

To the extent your obligation has been discharged, or is subject to an automatic stay of bankruptcy order under Title II of the United States Code, this notice is for compilance and informational purposes only and does not constitute a demand for payment or an attempt to collect any such obligation.



© 2014 CitiMortgage, Inc. CitiMortgage, Inc. is an equal housing lender: Citi, Arc Design, and Citi and Arc Design are registered service marks of Citigroup Inc. *Calls are rendomly monitored and recorded to ensure quality assurance. CitiMortgage is a debt collector and any information obtained will be used for that purpose.

CS2LTD069

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WILLIAM R SCHULTE MELANI SCHULTE 7201 W LAKE MEAD BLVD STE550 LAS VEGAS NV 89128-8364

Dear CitiMortgage Client(s):

Why we're writing to you We are writing to inform you we have received your recent correspondence. We appreciate your taking the time to write us, and the opportunity to service your mortgage needs. Your letter will be reviewed and processed timely.

How to contact us To contact us visit our website at www.cltimortgage.com or access our Automated Account Information Line, which is available 24 hours a day at 1-800-283-7918*. Representatives are available Monday through Friday from 8:00 a.m. to 10:00 p.m., ET, and Saturday from 8:00 a.m. to 6:00 p.m., ET. To access TTY services, dial 711 from the United States or dial 1-866-280-2050 from Puerto Rico. When you contact us, refer to your mortgage account number, 0577014851.

We appreciate your business and look forward to continuing to serve you in the future.

Sincerely,

Customer Service Department

To the extent your obligation has been discharged, or is subject to an automatic stay of bankruptcy order under Title 11 of the United States Code, this notice is for compliance and informational purposes only and does not constitute a demand for payment or an attempt to collect any such obligation.

C1503414000060001 NNNN-YNNN-NNNN-NNNN



Mortgage Account Information

Account Number: B51-7 Payment Date: 09/01/14 \$1,159,40 Payment Amount:

Statement Date: 08/18/14 How to reach us

www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number 0577014851 when calling. *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$461.10 Interest \$420.31 \$277.99 Escrow Total Payment Amount \$1,159.40 Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage Outstanding Principal Balance \$88,326.84 7.50000% Interest Rate -\$8,269.81 Escrow Balance Taxes Paid Year to Date \$840.93

Transaction Activity (07/18/14 to 08/18/14)

Date Description Charges Payments 08/01/14 Escrow Disbursement - County Tax -\$427.14

Important Messages

As a convenience for accounts serviced in our Bankruptcy Department, the amount listed above represents only the payment amount for the following month. There may be other payment amounts or charges that are not listed above. Those amounts may be included in your Chapter 13 Plan, if applicable.

If you do not wish to receive future informational notices please contact the Bankruptcy Service Center.

CITIMORTGAGE RESERVES THE RIGHT TO SUPPRESS ACCESS TO THE MORTGAGE WEBSITE.

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUFTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Account Number.

Do not include cash or account inquiries with your payment

Please see reverse side for mailing address and phone number changes.

Additional Late Charges: Additional Monthly Payment Total Amount Enclosed

\$1,159.40

00069445 1

J0504901 DTF 00009445

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WILLIAM R SCHULTE MELANI SCHULTE 9330 W SAHARA AVE STE210 LAS VEGAS NV 89117-8816

Include account number on check. Make payable to CitiMortgage, Inc

CITIMORTGAGE, INC. PO BOX 689196 **DES MOINES IA 50368-9196** լվիուհԱլվիվիդոյիահեռելիերկիլիկիվիվիվի

Total Amount by 09/01/14:

Additional

Principal:

Additional

Escrow:



Login to www.citimortgage.com and register for E-Z Pay today or complete the form below.

Please complete, sign and return this form along with a voided check or deposit stip to:

> CitiMortgage, Inc. PO Box 6279 Sioux Falls, SD 57117-6279

PLEASE DO NOT RETURN WITH YOUR MONTHLY PAYMENT.

Your enrollment will be confirmed in writing at least 10 days prior to your first debit.

By signing above you are authorizing CitiMortgage, Inc. to automatically debit your account designated above for the amount of your total monthly mortgage payment. You understand that the debit amount may vary due to changes in your monthly payment (e.g. fees, escrow change, adjustable rate mortgage). CitiMortgage will provide you with written notice at least 10 days prior to any change in the debit amount. CitiMortgage is authorized to debit your account until they receive a written letter, signed by you, 4 days prior to the cancellation date. CitiMortgage can cancel the Agreement at its option or if 2 or more bank returns are received in 6 months. The monthly automatic debit will continue if you refinance with your existing Citibank lender unless you notify us to discontinue the service.

Important Information To Help Us Serve You Better

Please be sure to write your Mortgage Account Number on your correspondence.

Customer Service 1-800-283-7918* Monday-Friday 8:00 a.m.-10:00 p.m. ET

Saturday 8:00 a.m.-6:00 p.m. ET

Collections 1-800-723-7906*

Monday-Friday 8:00 a.m.-12:00 Midnight ET Saturday-Sunday 8:00 a.m.-8:00 p.m. ET

TTY Services: Dial 711 from the U.S.: Dial 1-866-280-2050

from Puerto Rico

Regular Payments Cit/Mortgage, Inc. PO Box 689196 Des Moines, 1A 50368-9196

Air Express Payments CitiMortgage, Inc. 4740 121st St. Urbandale, IA 50323-2402

Air Express Correspondence CitiMortgage, Inc. 14700 Citicorp Drive, MC 0251 Hagerstown, MD 21742

Insurance Claim Center CitiMortgage, inc. PO Box 8855 Springfield, OH 45501-8855 1-866-844-2198*

Changed your mailing address or email?

Credit Bureau Disputes/ Account Inquiries CitiMortgage, inc. PO Box 6243 Sioux Falls, SD 57117-6243

Tax Bills CitiMortgage, Inc. PO Box 23689 Rochester, NY 14692

Property Insurance Correspondence CitiMortgage, Inc. PO Box 7706 Springfield, OH 45501 1-800-442-8774*

Automated Service: You may access account information by calling 1-800-283-7918*. This automated system is available 24 hours a day, offering convenience outside normal business hours to request documents, initiate transactions, or request a payoff statement showing the total amount outstanding.

In accordance with federal law, CitiMortgage has designated the following address where you can send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. Attn: Customer Research Team PO Box 10002 Hagerstown, MD 21747-0002 Please visit www.citlmortgage.com for details.

Mortgage Options: Call 1-800-MORTGAGE* (667-8424) or visit www.cltimortgage.com for all of your refinancing or new home loan needs and to learn more about Citibank mortgage products. We're here to help you find the best mortgage solution.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with the information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sth/hcc/hcs.cfm



©2014 CitIMortgage, Inc. Fixed Rate Home Equity Loans and Home Equity Lines of Credit are made available through Citibank, NA. equal housing lender. Citi, Citibank, Arc Design and Citi and Arc Design are registered service marks of Citigroup Inc. *Calls are randomly monitored and recorded to ensure quality service.

address, we may use it to contact you about your account or to send you information about products and services you might find useful.

Please provide your new information here. If you provide your email

By providing your cell phone number, you agree that we may contact you at this number. You also agree to receive calls and messages, such as pre-recorded messages, calls and messages from automated dialing systems, or text messages. Normal cell phone charges may apply.

When you provide a check, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If we use your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Payment information to help you manage your mortgage:

- E-Z Pay: Sign up to have your monthly mortgage payment automatically withdrawn from your bank account at www.citimortgage.com
- Phone Payments: Call 1-800-283-7918* to make an immediate payment using your checking account. For greater convenience, phone payments can be made through our automated system. A nominal fee may apply.

Account Number: Payment Date: Payment Amount:

B51-7 11/01/14 \$1.058.40

How to reach us www.cltimortgage.com

Bankruptcy Service Center: 1-866-613-5636* Please reference your account number 0577014851 when calling. *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$466.89 Interest \$414.52 Escrow \$176,99 \$1,058.40 Total Payment Amount

Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

Type of Mortgage FIXED RATE LOAN Outstanding Principal Balance \$88,326.84 Interest Rate 7.50000% Escrow Balance -\$8,696.01 Taxes Paid Year to Date \$1,267.13

Important Messages

As a convenience for accounts serviced in our Bankruptcy Department, the amount listed above represents only the payment amount for the following month. There may be other payment amounts or charges that are not listed above. Those amounts may be included in your Chapter 13 Plan, if applicable.

If you do not wish to receive future informational notices please contact the Bankruptcy Service Center.

CITIMORTGAGE RESERVES THE RIGHT TO SUPPRESS ACCESS TO THE MORTGAGE WEBSITE.

Your monthly escrow payment has been adjusted to \$176.99 effective 11/01/14.

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with your payment.

Account Number:

Please see reverse side for mailing address and phone number changes.

J0504296 DTF 00001906

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Additional \$ Principal: Additional \$ Escrow:

\$1,058.40

Additional Late \$ Charges: Additional Monthly Payment: Total Amount Enclosed

Total Amount by 11/01/14:

Include account number on check, Make payable to CitiMortgage, In-

CITIMORTGAGE, INC. PO BOX 689196 **DES MOINES IA 50368-9196** հոխինագերը[հեկ]]իմիլըվայիաիկայիկըիկիրիգիկի

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E-Z Pay Authorization Agreement	
Circle one: Please debit my Checking Account (Attach a Please debit my Savings Account (Attach a d Financial Institution Account # to be debited:	
2	
Financial Institution	
Financial Institution Address	
Signature of Financial Institution Account Holder	
Date	
3 Mortgage Account #	
4 You may choose to have your payment deducted on your due di after the payment due date.	ate or up to 15 days
(Circle) Due Date 1day 2day 3day 4day 5day 6day 9day 10day 11day 12day 13day 14day 15day	7day 8day
Additional Principal Per Month (Optional) \$	
Additional Escrow Per Month (Optional) \$	
5 Email	

Login to www.citimortgage.com and register for E-Z Pay today or complete the form below.

Please complete, sign and return this form along with a voided check or deposit slip to:

> CitiMortgage, Inc. PO Box 6279 Sioux Falls, SD 67117-6279

PLEASE DO NOT RETURN WITH YOUR MONTHLY PAYMENT.

Your enrollment will be confirmed in writing at least 10 days prior to your first debit.

By signing above you are authorizing CitiMortgage, Inc. to automatically debit your account designated above for the amount of your total monthly mortgage payment. You understand that the debit amount may vary due to changes in your monthly payment (e.g. escrow change, adjustable rate mortgage). CitiMortgage will provide you with written notice at least 10 days prior to any change in the debit amount. CitiMortgage is authorized to debit your account until they receive a written letter, signed by you, 4 days prior to the cancellation date. CitiMortgage can cancel the Agreement at its option or if 2 or more bank returns are received in 6 months. The monthly automatic debit will continue if you refinance with your existing Citibank lender unless you notify us to discontinue the service.

Important Information To Help Us Serve You Better

Please be sure to write your Mortgage Account Number on your correspondence.

Customer Service 1-800-283-7918*

Monday-Friday 8:00 a.m.-10:00 p.m. ET Saturday 8:00 a.m.-6:00 p.m. ET

Collections 1-800-723-7906*

Monday-Friday 8:00 a.m.-12:00 Midnight ET Saturday-Sunday 8:00 a.m.-8:00 p.m. ET

TTY Services:

Dial 711 from the U.S.; Dial 1-866-280-2050 from Puerto Rico

Regular Payments

CitiMortgage, Inc. PO Box 689196 Des Moines, IA 50368-9196

Air Express Payments

CitiMortgage, Inc. 4740 121st St. Urbandale, IA 50323-2402

Air Express Correspondence

Correspondence CitiMortgage, Inc. 14700 Citicorp Drive, MC 0251 Hagerstown, MD 21742

Insurance Claim Center CitiMortgage, Inc.

CitiMortgage, Inc. PO 8ox 8855 Springfield, OH 45501-8855 1-866-844-2198* Credit Bureau Disputes/ Account Inquiries CitiMortgage, Inc. PO Box 6243 Sioux Falls, SD 57117-6243

Tax Bills

CitiMortgage, Inc. PO Box 23689 Rochester, NY 14692

Property Insurance Correspondence

Correspondence CitiMortgage, Inc. PO Box 7706 Springfield, OH 45501 1-800-442-8774* Automated Service: You may access account information by calling 1-800-283-7918*. This automated system is available 24 hours a day, offering convenience outside normal business hours to request documents, initiate transactions, or request a payoff statement showing the total amount outstanding.

In accordance with federal law, CitiMortgage has designated the following address where you can send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. Attn: Customer Research Team PO Box 10002 Hagerstown, MD 21747-0002 Please visit www.citimortgage.com for details.

Mortgage Options: Call 1-800-MORTGAGE* (667-8424) or visit www.citimortgage.com for all of your refinancing or new home loan needs and to learn more about Citibank mortgage products. We're here to help you find the best mortgage solution.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with the information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



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Changed your mailing address or email?

Please provide your new information here. If you provide your email address, we may use it to contact you about your account or to send you information about products and services you might find useful.

By providing your cell phone number, you agree that we may contact you at this number. You also agree to receive calls and messages, such as pre-recorded messages, calls and messages from automated dialing systems, or text messages. Normal cell phone charges may apply.

When you provide a check, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If we use your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Payment information to help you manage your mortgage:

- E-Z Pay: Sign up to have your monthly mortgage payment automatically withdrawn at no charge from your bank account at www.citimortgage.com
- Phone Payments: Call 1-800-283-7918* to make an immediate payment at no charge using your checking account. For greater convenience, phone payments can be made at no charge through our automated system.

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Mortgage Account Information

citi

Account Number: 51-7
Payment Date: 12/01/14
Payment Amount: \$1,058.40

Statement Date: 11/18/14 How to reach us

www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number 0577014851 when calling,
*Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

 Principal
 \$469.80

 Interest
 \$411.61

 Escrow
 \$176.99

 Total Payment Amount
 \$1,058.40

Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

 Type of Mortgage
 FIXED RATE LOAN

 Outstanding Principal Balance
 \$88,326.84

 Interest Rate
 7.50000%

 Escrow Balance
 -\$8,696.01

 Taxes Paid Year to Date
 \$1,267.13

Important Messages

As a convenience for accounts serviced in our Bankruptcy Department, the amount listed above represents only the payment amount for the following month. There may be other payment amounts or charges that are not listed above. Those amounts may be included in your Chapter 13 Plan, if applicable.

If you do not wish to receive future informational notices please contact the Bankruptcy Service Center.

CITIMORTGAGE RESERVES THE RIGHT TO SUPPRESS ACCESS TO THE MORTGAGE WEBSITE.

Due to year-end processing, payments received between 10 p.m. and Midnight ET on December 31, 2014, are posted in January 2015, but credited for December 31, 2014

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Account Number:

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes. Total Amount by 12/01/14: \$1,058.40

Additional Principal: \$ = Additional Escrow: \$ = Additional Late Charges: \$ = Additional Monthly \$ Payment: Total Amount Enclosed \$

Include account number on check. Make payable to CitiMortgage, Ir

CITIMORTGAGE, INC.
PO BOX 689196
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MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117



5 Email

1 Circle one: Please debit my Checking Account (Attach a voided check)

Login to www.citimortgage.com and register for E-Z Pay today or complete the form below.

Please complete, sign and return this form along with a voided check or deposit slip to:

> CitiMortgage, Inc. PO Box 6279 Sioux Falls, SD 57117-6279

PLEASE DO NOT RETURN WITH YOUR MONTHLY PAYMENT.

Your enrollment will be confirmed in writing at least 10 days. prior to your first debit.

By signing above you are authorizing CitiMortgage, Inc. to automatically debit your account designated above for the amount of your total monthly mortgage payment. You understand that the debit amount may vary due to changes in your monthly payment (e.g. escrow change, adjustable rate mortgage). CitiMortgage will provide you with written notice at least 10 days prior to any change in the debit amount. CitiMortgage is authorized to debit your account until they receive a written letter, signed by you, 4 days prior to the cancellation date. CitiMortgage can cancel the Agreement at its option or if 2 or more bank returns are received in 6 months. The monthly automatic debit will continue if you refinance with your existing Citibank lender unless you notify us to discontinue the service.

Important Information To Help Us Serve You Better

Please be sure to write your Mortgage Account Number on your correspondence.

E-Z Pay Authorization Agreement

Customer Service 1-800-283-7918*

Monday-Friday 8:00 a.m.-10:00 p.m. ET Saturday 8:00 a.m.-6:00 p.m. ET

Collections 1-800-723-7906*

Monday-Friday 8:00 a.m.-12:00 Midnight ET Saturday-Sunday 8:00 a.m.-8:00 p.m. ET

TTY Services:

Dial 711 from the U.S.: Dial 1-866-280-2050 from Puerto Rico

Regular Payments

CitiMortgage, Inc. PO Box 689196 Des Moines, IA 50368-9196

☐ Please debit my Savings Account (Attach a deposit slip)

Air Express Payments

CitiMortgage, Inc. 4740 121st St. Urbandale, IA 50323-2402

Air Express Correspondence

CitiMortgage, Inc. 14700 Citicorp Drive, MC 0251 Hagerstown, MD 21742

Insurance Claim Center CitiMortgage, Inc.

PO Box 8855 Springfield, OH 45501-8855 1-866-844-2198*

Credit Bureau Disputes/ Account Ingulries CitiMortgage, Inc. PO Box 6243 Sioux Falls, SD 57117-6243

Tax Bills

CitiMortgage, Inc. PO Box 23689 Rochester, NY 14692

Property Insurance Correspondence

CitiMortgage, Inc. PO Box 7706 Springfield, OH 45501 1-800-442-8774*

Automated Service: You may access account Information by calling 1-800-283-7918*. This automated system is available 24 hours a day, offering convenience outside normal business hours to request documents, initiate transactions, or request a payoff statement showing the total amount outstanding.

In accordance with federal law, CitiMortgage has designated the following address where you can send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. Attn: Customer Research Team PO Box 10002 Hagerstown, MD 21747-0002 Please visit www.citimortgage.com for details.

Mortgage Options: Call 1-800-MORTGAGE* (667-8424) or visit www.citimortgage.com for all of your refinancing or new home loan needs and to learn more about Citibank mortgage products. We're here to help you find the best mortgage solution.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with the information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



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Changed your mailing address or email?

Please provide your new information here. If you provide your email address, we may use it to contact you about your account or to send you information about products and services you might find useful.

By providing your cell phone number, you agree that we may contact you at this number. You also agree to receive calls and messages, such as pre-recorded messages, calls and messages from automated dialing systems, or text messages. Normal cell phone charges may apply.

When you provide a check, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction, if we use your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Payment information to help you manage your mortgage:

- E-Z Pay: Sign up to have your monthly mortgage payment automatically withdrawn at no charge from your bank account at www.citimortgage.com
- Phone Payments: Call 1-800-283-7918* to make an immediate payment at no charge using your checking account. For greater convenience, phone payments can be made at no charge through our automated system.

Mortgage Account Information

Account Number: 851-7 01/01/15 Payment Date: \$1,058.40 Payment Amount:

Statement Date: 12/17/14 How to reach us

www.citlmortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number 0577014851 when calling. *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$472.74 Interest \$408.67 \$176.99 Escrow Total Payment Amount \$1,058,40 Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage Outstanding Principal Balance \$88,326.84 Interest Rate 7.50000% -\$9,122.21 Escrow Balance \$1,693.33 Taxes Paid Year to Date

Transaction Activity (11/19/14 to 12/17/14)

Date Description Charges **Payments** 12/15/14 Escrow Disbursement - County Tax -\$426.20

Important Messages

As a convenience for accounts serviced in our Bankruptcy Department, the amount listed above represents only the payment amount for the following month. There may be other payment amounts or charges that are not listed above. Those amounts may be included in your Chapter 13 Plan, if applicable.

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CITIMORTGAGE RESERVES THE RIGHT TO SUPPRESS ACCESS TO THE MORTGAGE WEBSITE.

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Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

Account Number:

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with your payment

Please see reverse side for mailing address and phone number changes.

Additional Principal: Additional Escrow: Additional Late Charges: Additional Monthly Payment

\$1,058.40

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WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

Include account number on check. Make payable to CitiMortgage, II

CITIMORTGAGE, INC. PO BOX 689196 DES MOINES IA 50368-9196 Ունիլներկուկնդիկիիկկիրնոններիցիկիթիշին<u>ը</u>

Total Amount by 01/01/15:

Total Amount Enclosed



1	Circle one: Please debit my Checking Account (Attach a voided check) Please debit my Savings Account (Attach a deposit slip)		
2	Financial Institution Account # to be debited.		
1	Financial Institution		
	Financial Institution Address		
	Signature of Financial Institution Account Holder		
	Date		
3	Mortgage Account #		
4	You may choose to have your payment deducted on your due date or up to 15 caffer the payment due date.		
	(Circle) Due Date 1day 2day 3day 4day 5day 6day 7day 8day		
	9day 10day 11day 12day 13day 14day 15day		
	Additional Principal Per Month (Optional) \$		
	Additional Escrow Per Month (Optional) \$ Email		

Pay Authorization Agreement Login to www.citimortgage.com and register for E-Z Pay today or complete the form below. le one:

Please debit my Checking Account (Attach a voided check)

Please complete, sign and return this form along with a voided check or deposit slip to:

> CitiMortgage, Inc. PO Box 6279 Sioux Falls, SD 57117-6279

PLEASE DO NOT RETURN WITH YOUR MONTHLY PAYMENT.

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Important Information To Help Us Serve You Better

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Customer Service 1-800-283-7918*

Monday-Friday 8:00 a.m.-10:00 p.m. ET Saturday 8:00 a.m.-6:00 p.m. ET

Collections 1-800-723-7906*

Monday - Friday 8:00 a.m.-12:00 Midnight ET Saturday-Sunday 8:00 a.m.-8:00 p.m. ET

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Dial 711 from the U.S.: Dial 1-866-280-2050 from Puerto Rico

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Air Express Payments CitiMortgage, Inc.

4740 121st St. Urbandale, IA 50323-2402

Air Express Correspondence CitiMortgage, Inc.

14700 Citicorp Drive, MC 0251 Hagerstown, MD 21742

Insurance Claim Center CitiMortgage, Inc.

PO Box 8855 Springfield, OH 45501-8855 1-866-844-2198*

Credit Bureau Disputes/ Account Ingulries CitiMortgage, Inc. PO Box 6243 Sioux Falls, SD 57117-6243

Tax Bills

CitiMortgage, Inc. PO Box 23689 Rochester, NY 14692

Property Insurance Correspondence CitiMortgage, Inc.

PO Box 7706 Springfield, OH 45501 1-800-442-8774*

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Changed your mailing address or email? Please provide your new information here. If you provide your email address, we may use it to contact you about your account or to send you information about products and services you might find useful.

By providing your cell phone number, you agree that we may contact you at this number. You also agree to receive calls and messages, such as pre-recorded messages, calls and messages from automated dialing systems, or text messages. Normal cell phone charges may apply.

When you provide a check, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. If we use your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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- Phone Payments: Call 1-800-283-7918* to make an immediate payment at no charge using your checking account. For greater convenience, phone payments can be made at no charge through our automated system.

Page 2

Mortgage Account Information



ACCOUNT NUMBER: 51-7

Due to year-end processing, payments received between 10 p.m. and Midnight ET on December 31st will be credited to 2014 for tax reporting purposes and posted to your account history in January 2015.

Pursuant to Nevada law, CitiMortgage, Inc. is providing this notice to you, our existing customer. According to our policy, you may place your phone number on our internal Do-Not-Call list by either contacting us at our customer service number (800) 283-7918, or advising any CitiMortgage, Inc. telephone solicitor during a solicitation call to place your number on our list. For further information you may contact us at CitiMortgage, Inc., 1000 Technology Drive, O'Fallon, MO 63368 (800) 283-7918. Or you can contact the Nevada State Attorney General at Office of the Attorney General Nevada Department of Justice, Carson City Office, 100 North Carson Street, Carson City, Nevada 89701-4717, (775) 684-1100, Website: http://ag.state.nv.us

A tax and interest statement for 2014 income tax purposes will be included with your next monthly statement or mailed separately by January 31, 2015. To protect your identity, your full social security number will not be printed on the document but will be used in IRS reporting.